



Notice of the Revenue Management and Customer Experience Committee Meeting of the Dallas Fort Worth International Airport Board scheduled for Tuesday, June 2, 2026 at 12:38 p.m. This meeting location is accessible. Requests for interpretive services must be made 48 hours prior to this meeting by contacting the Board Secretary at (972) 973-4829 or BoardSecretary@dfwairport.com T.D. 1-800-RELAY-TX (1-800-735-2989) for information or assistance.

**Meeting Place
2400 Aviation Drive
Board Room – DFW Headquarters Building
DFW Airport, Texas 75261**

For DFW Airport Committee or Board meeting information please call 972-973-3571.

Consent Agenda – all items under this heading are a part of the Consent Agenda and require little or no deliberation by the Committee. A closed executive session may be held with respect to a posted agenda item if the discussion concerns one of the following:

1. Contemplated or pending litigation or matters where legal advice is requested of the Board’s Legal Counsel. Texas Government Code Section 551.071.
2. Discussion concerning sale or lease of real property, or negotiated contracts for donations to the Board, when such discussions would have a detrimental effect on the negotiating position of the Board. Texas Government Code Section 551.072.
3. Personnel matters involving discussions of the qualifications or performance of identifiable individuals already employed or being considered for employment by the Board. Texas Government Code Section 551.074.
4. The deployment, or specific occasions for implementation, of security personnel or devices. Texas Government Code Section 551.076.

**Revenue Management and Customer Experience Committee Meeting
Tuesday, June 2, 2026
12:38 PM
AGENDA**

1. Approve Minutes of the Revenue Management and Customer Experience Committee Meeting of May 5, 2026.

REVENUE MANAGEMENT AND CUSTOMER EXPERIENCE COMMITTEE

Action Items for Consideration

Zenola Campbell	R-1.	Approve to enter into Lease Agreements 012105 and 012106 with New York Ice Cream Inc., dba Mama Moore’s at Terminal A, Gate A20 and Terminal B, Gate B27.
Zenola Campbell	R-2.	Approve to enter into Lease Agreement 012089 with Kamimickens LLC, dba Cookie Society at Terminal B, Gate B19.
Zenola Campbell	R-3.	Approve to enter into Lease Agreement 012110 with DFW 1211 SBEC Joint Venture, dba Audrey’s Popcorn at Terminal E, Gate E34.
Zenola Campbell	R-4.	Approve to enter into Lease Agreement 012090 with Panda Team JV, LLC, dba Panda Express at Terminal B, Gate B20.



Zenola Campbell	R-5.	Approve to enter into Lease Agreements 012091 and 012092 with Mera DFW JV, dba Stockyards Bar & Grill / Cowtown Supply Co. and Popeyes at Terminal F, Gate F29.
Zenola Campbell	R-6.	Approve to enter into Lease Agreements 012111 and 012112 with 2026 DFW Joint Venture, dba Mi Cocina/Monkey Bar/Lone Star Local Market and Whataburger at Terminal F, Gate F17.
Zenola Campbell	R-7.	Approve to enter into Lease Agreement 012093 with DFW Partners Joint Venture, dba Nekter Juice Bar at Terminal F, Gate F27.
Zenola Campbell	R-8.	Approve to enter into Lease Agreement 012094 with HBB JV, dba Sambazon at Terminal F, Gate F17.
Zenola Campbell	R-9.	Approval to enter into Lease Agreement 011885 and 011886 with Next Generation Management, Inc., dba Wetzel's Pretzels and Ampersand in Terminal F.
Zenola Campbell	R-10.	Approval to enter into Lease Agreement 011917 with Gideon Toal Management Services, LLC, dba The Bridge in Terminal F.
Zenola Campbell	R-11.	Approve contract PA2032 Pricing Evaluation Services with Customer Service Experts, Inc. dba CXE, Inc. of Oakland, Maryland in an amount not to exceed \$579,040 for the five-year term of the contract with a start date of June 2026, and that the Chief Executive Officer or designee is authorized to execute said contract.
Zenola Campbell	R-12.	Approve contract PA2031 for Mystery Shopper Services with Customer Services Experts, Inc. dba CXE, Inc. of Oakland, Maryland in an amount not to exceed \$3,829,725.76, for the five-year term of the contract with a start date of June 2026, and that the Chief Executive Officer or designee is authorized to execute said contract.
Sharon McCloskey	R-13.	Approve to enter into a Reimbursement Agreement with Customs and Border Protection for reimbursement of certain costs related to equipment and installation required for the performance of the Federal Inspection Service (FIS) facility located in Terminal D, in an amount not to exceed \$902,709.30.
Sharon McCloskey	R-14.	Approve contract PA2050 OneDFW and Customer Experience Events with 16x9 Inc of Oakville, Ontario in an amount not to exceed \$1,450,450 for the five-year term of the contract with a start date of August 2026, and that the Chief Executive Office or designee is authorized to execute said contract.
Dean Ahmad	R-15.	Approve to execute contract no. PA2028, for Consolidated Bussing Services with LAZ Parking Texas, LLC of Dallas, Texas, for the initial five-year contract amount of \$319,293,666.10, and two, two-year options in the amount of \$308,099,480.06, for a total estimated contract amount of \$627,393,146.16, with a start date of October 2026; and the Chief Executive Officer or designee is authorized to exercise option years at the Airport's discretion and execute said contract.