



Executive Compensation and Retirement Committee Meeting
Tuesday, June 2, 2026
12:30 PM

AGENDA

1. Approve Minutes of the Executive Compensation and Retirement Committee Meeting of March 5, 2026.
2. Quarterly Investment Report - Jennifer Sandberg from RVK, Inc.
3. Five Year Asset Allocation Study - Jennifer Sandberg from RVK, Inc.
4. Actuarial Presentation - Lewis Ward from Gabriel, Roeder, Smith & Company

EXECUTIVE COMPENSATION AND RETIREMENT COMMITTEE



Infrastructure and Development Committee Meeting
Tuesday, June 2, 2026
12:32 PM
AGENDA

1. Approve Minutes of the Infrastructure and Development Committee of May 5, 2026.

INFRASTRUCTURE AND DEVELOPMENT COMMITTEE

Consent Items for Consideration

Tammy Huddleston	I-1.	Approve to increase contract no. PA1423, Ground Transportation Administration Building Renovation with JonesCo General Contractors, LLC of Lewisville, Texas in an amount not to exceed \$275,747 for a revised amount of \$2,837,145.05, the current contract completion date of August 6, 2026, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract.
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Action Items for Consideration

Bill Grozdanich	I-2.	Approve two contracts for Program Controls and Analytic Services, each in an amount of \$25,000,000: contract no. PA2091 with Aguirre Project Resources LLC of Fort Worth, Texas and contract no. PA2185 with Program Controls, LLC of Miami, Florida both for five-year terms and one annual renewal options in an amount of \$5,000,000 each with start dates of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contracts. Total action amount is \$60,000,000.
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Dillon Pettyjohn	I-3.	Approve contract no. PA 2049 for On-Call Signage and Implementation Support with 120M Joint Venture of Grapevine, Texas in an amount not to exceed \$12,500,000 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.
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Tammy Huddleston	I-4.	Approve contract no. PA1852 for Replace Cooling Tower Condenser Water Piping with Urban Infraconstruction LLC of Dallas, Texas in an amount not to exceed \$3,730,899 for the 270 calendar-day term of the contract with a start date of June 2026; and execute change orders to such contract on an as-needed basis, in the aggregate amount of \$370,000; and that the Chief Executive Officer or designee is authorized to executive said contract. Total action amount is \$4,100,899.
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Tammy Huddleston	I-5.	Approve contract no. PA2046 for DFW Central-Warehouse Building HVAC Replacement with FS360 LLC of Sandy Springs, Georgia in an amount not to exceed \$3,110,800 for the 450 calendar-day term of the contract and execute change orders to such contract on an as-needed basis, in the aggregate amount of \$300,000; and that the Chief Executive Officer or designee is authorized to executive said contract. Total action amount is \$3,410,800.
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Tammy Huddleston	I-6.	Approve two contracts for Code Department Plan Review and Inspections: contract no. PA2023 with Bureau Veritas North America, Inc. of Fort Worth, Texas in an amount not to exceed \$10,000,000 and contract no. PA2024 with PSA Constructors, Inc. dba PSA Management, Inc. of Dallas, Texas in an amount not to exceed \$10,000,000, both with three-year terms and start dates of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contracts. Total action amount is \$20,000,000.
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| Kevin Haas | I-7. | Approve the Chief Executive Officer or designee to execute a Facility Lease with Aero DFW II, LP of Annapolis, Maryland for the logistic facilities located at 1840 & 1850 W. Airfield for a five-year term. |
| Kevin Haas | I-8. | Approve the Chief Executive Officer or designee to execute a Facility Lease Agreement with Aero DFW II, LP of Annapolis, Maryland for the logistic facility located at 1830 W. Airfield for a three-year and one-month term. |
| Kevin Haas | I-9. | Approve to execute three Real Estate Appraisal Services contracts: contract no. PA1870, with Lowery Property Advisors, LLC of Irving, Texas, in an amount not to exceed \$300,000; contract no. PA2174 with PCR Valuation and Advisory Group LLC of Dallas, Texas, in an amount not to exceed \$300,000; and contract no. PA2175 with JJKR Group dba Pyles Whatley of Dallas, Texas, in an amount not to exceed \$300,000, for a total action amount of \$900,000; and that the Chief Executive Officer or designees is authorized to execute said contracts. Each contract is for a five-year term with start dates of June 2026. |

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Ground Transportation Administration Building Renovation

Department: Design, Code and Construction

Amount: \$275,747

Revised Amount: \$2,837,145.05

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to increase contract no. PA1423, Ground Transportation Administration Building Renovation with JonesCo General Contractors, LLC of Lewisville, Texas in an amount not to exceed \$275,747 for a revised amount of \$2,837,145.05, the current contract completion date of August 6, 2026, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- This project involved the rehabilitation of mechanical, architectural, and information technology components of the Ground Transportation Administration Building.
- During execution, the contractor experienced unanticipated disruptions to work activities, primarily associated with the mechanical rehabilitation efforts.
- This action provides compensation to the contractor for the additional resources needed to successfully complete the project.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- On February 6, 2025, by Resolution No. 2025-02-32, the Airport awarded contract no. PA1423 for Ground Transportation Administration Building Renovation to JonesCo General Contractors, LLC of Lewisville, Texas.

Fund	Project Number	External Funding Source
DFW Capital Acct	2712001	

Attachments: None

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction	Approved - 5/19/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Program Controls and Analytic Services

Department: Controls and Analytics

Amount: \$60,000,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve two contracts for Program Controls and Analytic Services, each in an amount of \$25,000,000: contract no. PA2091 with Aguirre Project Resources LLC of Fort Worth, Texas and contract no. PA2185 with Program Controls, LLC of Miami, Florida both for five-year terms and one annual renewal options in an amount of \$5,000,000 each with start dates of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contracts. Total action amount is \$60,000,000.

BACKGROUND:

- These contracts provides professional estimating, scheduling, cost management, and analytic services for the airport's project controls function.
- Services are authorized and funded on an as-needed basis through individual delivery orders, enabling airport staff to respond quickly to project delivery demands.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 25%
- Aguirre Project Resources LLC, a certified Small Business Enterprise, has committed to achieving 92% SBE participation, including 52% self-performance and 40% subcontracting participation utilizing Airport Cost, Inc. (30%) and Foster CM Group, Inc. (10%).
- Program Controls, LLC has committed to achieving 30% SBE participation utilizing MPO Solutions, LLC (8%), Foster CM Group, Inc. (5%), Bowman Engineering & Consulting, Inc. (3%) and NVK Construction Consultants, LLC (14%).

ADDITIONAL INFORMATION:

- The submissions were evaluated based on criteria outlined in the solicitation.
- Seven statements of qualifications were received on or before the due date of April 2, 2026, with two non-responsive submissions.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Bill Grozdanich, Vice President - Controls and Analytics	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Program Controls and Analytic Services

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: On-Call Signage and Implementation Support

Department: Planning

Amount: \$12,500,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA 2049 for On-Call Signage and Implementation Support with 120M Joint Venture of Grapevine, Texas in an amount not to exceed \$12,500,000 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- This action establishes a new contract for services consisting of signage design, engineering, project management, and planning services in support of the airport.
- This contract allows for expeditious planning and support services in support of projects across the airport campus, including planning and documentation to allow for quick and thorough implementation.
- This contract replaced an existing contract that has been in place for three years.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 25%.
- 120M Joint Venture is comprised of H.W. Lochner, Inc. (30%), Centurion Planning & Design, LLC (40%), and IEA, Inc. (30%).
- 120M Joint Venture committed to achieving 36% SBE participation, including 20% self-performance by Centurion Planning & Design, LLC (20%), IEA, Inc. (15%) and SBE subcontractor Alliance Geotechnical Group, Inc. (1%).

ADDITIONAL INFORMATION:

- The submissions were evaluated based on criteria outlined in the solicitation.
- Three statements of qualifications were received on or before the due date of April 1, 2026.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Dillon Pettyjohn, Vice President - Planning	Approved - 5/19/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/21/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

On-Call Signage and Implementation Support

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Replace Cooling Tower Condenser Water Piping

Department: Design, Code and Construction

Amount: \$4,100,899

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA1852 for Replace Cooling Tower Condenser Water Piping with Urban Infraconstruction LLC of Dallas, Texas in an amount not to exceed \$3,730,899 for the 270 calendar-day term of the contract with a start date of June 2026; and execute change orders to such contract on an as-needed basis, in the aggregate amount of \$370,000; and that the Chief Executive Officer or designee is authorized to execute said contract. Total action amount is \$4,100,899.

BACKGROUND:

- The cooling towers at the Central Utility Plant (CUP) are a key part of the system that supplies cooling to the Central Terminal Area.
- The condenser water piping serving the cooling towers has been in place since the CUP opened in 1974, and recent assessments have determined that it requires replacement.
- This contract includes replacement of the condenser water piping, along with related infrastructure.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 17%.
- Urban Infraconstruction LLC, a certified Small Business Enterprise, has committed to achieving 95.46% through self-performance.

ADDITIONAL INFORMATION:

- Low bid procurement. (Urban Infraconstruction LLC of Dallas, Texas submitted the only, responsive bid on or before the due date of March 31, 2026.)

Fund	Project Number	External Funding Source
Joint Capital Acct	2723401	

Attachments: None

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction	Approved - 5/19/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Replace Cooling Tower Condenser Water Piping

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: DFW Central Warehouse Building HVAC Replacement

Department: Design, Code and Construction

Amount: \$3,410,800

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2046 for DFW Central-Warehouse Building HVAC Replacement with FS360 LLC of Sandy Springs, Georgia in an amount not to exceed \$3,110,800 for the 450 calendar-day term of the contract and execute change orders to such contract on an as-needed basis, in the aggregate amount of \$300,000; and that the Chief Executive Officer or designee is authorized to executive said contract. Total action amount is \$3,410,800.

BACKGROUND:

- Portions of the heating, ventilation, and air conditioning (HVAC) system at the DFW Central - Warehouse Building date back to the original construction in 1989. Based on recent assessments, rehabilitation or replacement of certain components is required.
- This contract provides for the rehabilitation or replacement of specific HVAC system elements, as identified in the assessment.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 17%.
- FS360 LLC has committed to achieving 46.6% SBE participation utilizing Denali Construction Services, LLC.

ADDITIONAL INFORMATION:

- Low bid procurement. (Bid tabulation attached)
- Four bids were received on or before the due date of March 23, 2026 with one non-responsive submission.

Fund	Project Number	External Funding Source
Joint Capital Acct	2683802	

Attachments: PA2046 - Procurement Office - Warehouse Building HVAC Replacement Bid Tab

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction	Approved - 5/19/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Contract No. PA2046
Procurement Office – Warehouse Building HVAC Replacement
Low Bid Summary

Bidders	Bid Amounts
FS360, LLC Sandy Springs, Georgia	\$3,110,800
Real Construction Group LLC Dallas, Texas	\$3,265,655.27
ICGM Group Dallas, Texas	\$3,308,788

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Code Department Plan Review and Inspection

Department: Design, Code and Construction

Amount: \$20,000,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve two contracts for Code Department Plan Review and Inspections: contract no. PA2023 with Bureau Veritas North America, Inc. of Fort Worth, Texas in an amount not to exceed \$10,000,000 and contract no. PA2024 with PSA Constructors, Inc. dba PSA Management, Inc. of Dallas, Texas in an amount not to exceed \$10,000,000, both with three-year terms and start dates of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contracts. Total action amount is \$20,000,000.

BACKGROUND:

- All construction design documents must be reviewed for code compliance before the airport issues a building permit, and all work at the project site must be inspected for compliance.
- The contracts will supplement the airport's code personnel by providing technical support for the review of proposed design documents and onsite code inspections, ensuring timely project completion per code requirements.
- Services will be authorized and funded on an as-needed basis through the issuance of individual delivery orders, and the airport will have no obligation to purchase any quantity under this contract.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 20%.
- Bureau Veritas North America, Inc. has committed to achieving 20% SBE participation utilizing Sunland Group, Inc. (5%) and CivTech, Inc. (15%).
- PSA Constructors, Inc., a certified Small Business Enterprise, has committed to achieving 100% SBE participation, including 90% self-performance and 10% subcontracting participation utilizing Alliance Geotechnical Group, Inc (3%), CivTech, Inc. (3%) and Okeman Construction, LLC (4%).

ADDITIONAL INFORMATION:

- The submissions were evaluated based on criteria outlined in the solicitation.
- Six statements of qualifications were received on or before the due date of April 3, 2026.

Fund	Project Number	External Funding Source
Various	Various	

Attachments: None

Approvals

Tammy Huddleston, Vice President - Design, Code and Construction	Approved - 5/19/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Code Department Plan Review and Inspection

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Facility Lease Agreement with Aero DFW II, LP at 1840/50 W. Airfield

Department: Commercial Development

Amount: \$0.00

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve the Chief Executive Officer or designee to execute a Facility Lease with Aero DFW II, LP of Annapolis, Maryland for the logistic facilities located at 1840 & 1850 W. Airfield for a five-year term.

BACKGROUND:

- This facility lease will generate initial rent income of \$206,607 per year (\$17,217.25 per month).
- Aero DFW II, LP. ("Realterm") has committed to invest a minimum of \$300,000 in capital improvements to the building, with such investment occurring on an as-needed basis throughout the term.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable. SBE participation commitments associated with construction, repairs, or other capital improvements performed under this Lease shall be determined on an as-needed basis in connection with work undertaken.

ADDITIONAL INFORMATION:

- Bus maintenance facility lease.

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Kevin Haas, Vice President - Commercial Development
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Facility Lease Agreement with Aero DFW II, LP at 1830 W. Airfield

Department: Commercial Development

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve the Chief Executive Officer or designee to execute a Facility Lease Agreement with Aero DFW II, LP of Annapolis, Maryland for the logistic facility located at 1830 W. Airfield for a three-year and one-month term.

BACKGROUND:

- This facility lease will generate initial rent income of \$358,867.68 per year (\$29,905.64 per month).
- Aero DFW II, LP. ("Realterm") has committed to invest a minimum of \$100,000 in capital improvements to the building, with such investment occurring on an as-needed basis throughout the term.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable. SBE participation commitments associated with construction, repairs, or other capital improvements performed under this Lease shall be determined on an as-needed basis in connection with work undertaken.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Kevin Haas, Vice President - Commercial Development

Tamela Burks Lee, Vice President - Business Development

Abel Palacios, Vice President - Finance

Elaine Rodriguez, General Counsel - Legal

Christopher McLaughlin, Chief Executive Officer

Approved - 5/20/2026

Approved - 5/20/2026

Approved - 5/21/2026

Approved - 5/21/2026

New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Infrastructure and
Development Committee**

Resolution No.:

Subject: Real Estate Appraisal Services

Department: Commercial Development

Amount: \$900,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to execute three Real Estate Appraisal Services contracts: contract no. PA1870, with Lowery Property Advisors, LLC of Irving, Texas, in an amount not to exceed \$300,000; contract no. PA2174 with PCR Valuation and Advisory Group LLC of Dallas, Texas, in an amount not to exceed \$300,000; and contract no. PA2175 with JJKR Group dba Pyles Whatley of Dallas, Texas, in an amount not to exceed \$300,000, for a total action amount of \$900,000; and that the Chief Executive Officer or designees is authorized to execute said contracts. Each contract is for a five-year term with start dates of June 2026.

BACKGROUND:

- Replaces three existing contracts that have been in place for five years.
- The award of these contracts will provide professional appraisal services related to commercial land uses on the airport including logistics, hospitality, office and retail, along with consulting and other valuation related services.
- Multiple contracts will ensure availability of services and will allow the option to allocate work based on professional specialization.

BUSINESS DEVELOPMENT INFORMATION:

- No SBE goal determined. Limited Availability.

ADDITIONAL INFORMATION:

- The submissions were evaluated based on criteria outlined in the solicitation.
- Eight statements of qualifications were received on or before the due date of January 13, 2026.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Kevin Haas, Vice President - Commercial Development	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Operations and Technology Committee Meeting

Tuesday, June 2, 2026

12:34 PM

AGENDA

1. Approve Minutes of the Operations and Technology Committee Meeting of May 5, 2026.

OPERATIONS AND TECHNOLOGY COMMITTEE

Consent Items for Consideration

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|----------------|------|---|
| Robert Horton | O-1. | Approve to execute contract no. PA2088 for Compactor Container Repair Services with J.V. Manufacturing Inc. dba Cramalot of Springdale, Arkansas in an amount not to exceed \$450,000 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive or designee is authorized to execute said contract. |
| Michael Youngs | O-2. | Approve to increase contract no. 7006851 for Common Use System Equipment and Software Upgrade with ARINC, Inc. a part of Collins Aerospace of Annapolis, Maryland, in an amount of \$88,850.95 for a revised amount of \$4,297,078.40; and that the Chief Executive Officer or designee is authorized to execute said contract. |

Action Items for Consideration

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|---------------|------|---|
| Robert Horton | O-3. | Approve contract no. PA2139 for the Lease of Bucher Sweepers V65t Glycol Recovery Vehicles with Fortbrand Services LLC of Plainview, New York, in an amount not to exceed \$1,593,844.20, for the five-year term of the contract with a start date of June 2026; and that the Chief Executive or designee is authorized to execute said contract. |
| Robert Horton | O-4. | Approve contract no. PA2004 for On-Call Environmental Support Services with EnSafe Inc., of Memphis, Tennessee in an amount not to exceed \$5,000,000 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Jon Taylor | O-5. | Approve contract no. PA2194 for Automated External Defibrillator (AED) with Avive Solution Inc. of Brisbane, California in an amount not to exceed \$1,193,339.99 for the eight-year term of the contract with a start date of June 2026; and that Chief Executive Officer or designee is authorized to execute said contract |
| Paul Drury | O-6. | Approve five contracts for Innovation Consulting Services: PA1864 with AECOM Technical Services of Dallas, TX in an amount not to exceed \$3,500,000; PA2106 with Greater Than DD of Dallas, TX in an amount not to exceed \$2,250,000; PA2107 with Parsons Transportation Group, Inc. of Houston, TX in an amount not to exceed \$3,500,000; PA2108 with Introba, Inc. of St. Louis, MO in an amount not to exceed \$3,500,000; and PA2109 with Lodestone Innovation, LLC of Dallas, TX in an amount not to exceed \$2,250,000. Each contract is a five-year term with a start dates of June 2026, and the Chief Executive Officer or designee is authorized to execute said contracts. The total action amount is \$15,000,000. |
| Paul Drury | O-7. | Approve contract no. PA2047 for Automation and Artificial Intelligence Tools Development with Koniag Government Services of Chantilly, Virginia in an amount not to exceed \$632,060 for the three-year term of the contract with a |

start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

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| Michael Youngs | O-8. | Approved to execute contract no. PA2192 for Public Safety Long-Term Maintenance with Honeywell Building Solutions of Richardson, Texas, in an amount not to exceed \$1,610,125.75, for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Michael Youngs | O-9. | Approve to ratify contract no. 7005885 for Internet Services with the Department of Information Resources of Austin, Texas in an amount not to exceed \$539,272.28, for a revised not to exceed amount of \$7,421,803.17; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Michael Youngs | O-10. | Approve contract no. PA2179 for Regulatory Reporting Management and SAS Platform with Veoci, Inc. of New Haven, Connecticut in an amount not to exceed \$1,296,465.43 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Michael Youngs | O-11. | Approve contract no. PA2177 for Customer/Contact Management Platform Consolidation with Carahsoft Technology Corporation of Reston, Virginia, in an amount not to exceed \$13,829,140.52 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Michael Youngs | O-12. | Approve to execute contract no. PA2191 for Salesforce Implementation Services with Carahsoft Technology Corporation of Reston, Virginia in an amount not to exceed \$6,000,000 for the five-year term of the contract, with a start date of June 2026; and that the Chief Executive Office or designee is authorized to execute said contract. |
| Michael Youngs | O-13. | Approve contract no. PA2182 for Electronic Signature Platform (DocuSign) with Carahsoft Technology Services of Reston, Virginia in an amount not to exceed \$524,201.16 for the five-year term of the contract with a start date of August 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Michael Youngs | O-14. | Approve contract no. PA1787 for Public Address and Voice Evacuation Equipment, with Ford Audio-Video Systems LLC of Oklahoma City, Oklahoma in an amount not to exceed \$11,500,000 for the four-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract. |

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Compactor Container Repair Service

Department: Environmental Affairs and Sustainability

Amount: \$450,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to execute contract no. PA2088 for Compactor Container Repair Services with J.V. Manufacturing Inc. dba Cramalot of Springdale, Arkansas in an amount not to exceed \$450,000 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive or designee is authorized to execute said contract.

BACKGROUND:

- This contract provides repair, refurbishment, and emergency repair services for airport-owned waste and recycling compactors and containers. These services are essential to maintaining operational reliability and extending the useful life of the airport's waste management assets.
- The contract supports uninterrupted waste and recycling service for terminals, tenants, and other airport facilities by ensuring critical equipment remains functional and available for service.
- This contract also supports the development of the department's Zero Waste team by providing training on the preventative maintenance and proper operation of waste and recycling compactors and containers. Timely maintenance and repair of waste and recycling infrastructure are critical to supporting DFW waste diversion goals by minimizing service disruptions and preventing equipment failures.
- This action replaces an existing contract that has been in place for five years.

BUSINESS DEVELOPMENT INFORMATION:

- No SBE goal determined. (No Availability)

ADDITIONAL INFORMATION:

- Low bid procurement (Bid tabulation attached)
- Two bids were received on or before the due date of April 20, 2026.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: PA2088 - Compactor Container Repair Services Bid Tab

Approvals

Robert Horton, Vice President - Environmental Affairs and Sustainability
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

Compactor Container Repair Service

Official Board Action - Consent

Resolution No.:

**Contract No. PA2088
Compactor Container Repair Services
Low Bid Summary**

Bidders	Bid Amounts
J.V. Manufacturing Inc. dba Cramalot Springdale, Arkansas	\$131,875.15
Container Pros, LLC Charlotte, North Carolina	\$303,142.50

- The bids were based on a single reference sample to evaluate labor and material costs and not a summation of all activities.
- The action amount is a not-to-exceed amount over the five-year term, based on historical usage.
- Services are ordered on an as-needed basis, and the Airport is not obligated to purchase any specific quantity under the contract.

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Common Use System Equipment and Software Upgrade

Department: Technology Services

Amount: \$88,850.95

Revised Amount: \$4,297,078.40

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to increase contract no. 7006851 for Common Use System Equipment and Software Upgrade with ARINC, Inc. a part of Collins Aerospace of Annapolis, Maryland, in an amount of \$88,850.95 for a revised amount of \$4,297,078.40; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- This request is to increase the contract amount for future services prior to the end of the contract.
- This solution provides a common technology platform allowing airlines to share ticket counters, check in kiosks, and gates.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- On November 7, 2019, by Resolution No. 2019-11-264, the Airport awarded contract no. 7006851 for Cloud Multi User System Equipment Upgrade to ARINC, Incorporated, a part of Collins Aerospace, of Annapolis, Maryland.
- The contract was modified on November 4, 2021, by Resolution No. 2021-11-236, on March 7, 2024, by Resolution No. 2024-03-067, and again on March 6, 2025, by Resolution No. 2025-03-74.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Michael Youngs, Vice President - Technology Services

Approved - 5/20/2026

Tracy Barker, Vice President - Procurement and Materials Management

Approved - 5/20/2026

Tamela Burks Lee, Vice President - Business Development

Approved - 5/20/2026

Abel Palacios, Vice President - Finance

Approved - 5/21/2026

Elaine Rodriguez, General Counsel - Legal

Approved - 5/21/2026

Christopher McLaughlin, Chief Executive Officer

New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Glycol Recovery Vehicles

Department: Environmental Affairs and Sustainability

Amount: \$1,593,844.20

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2139 for the Lease of Bucher Sweepers V65t Glycol Recovery Vehicles with Fortbrand Services LLC of Plainview, New York, in an amount not to exceed \$1,593,844.20, for the five-year term of the contract with a start date of June 2026; and that the Chief Executive or designee is authorized to execute said contract.

BACKGROUND:

- During aircraft deicing and defrosting activities, the airport must remove residual deicing fluids to meet Clean Water Act (CWA) obligations and protect water quality. Removal of spent aircraft deicing fluid (SADF) from deicing pads is an ongoing operational necessity which reduces safety risks to aircraft and vehicles that navigate deicing areas, and allows deicing pads to be reopened more quickly, supporting uninterrupted airport operations and play a critical environmental role by quickly and efficiently collecting SADF, minimizing environmental impact.
- The airport has leased two Glycol Recovery Vehicles (GRVs) over the past five deicing seasons and the lease has expired. To properly support deicing operations, three vehicles are now required.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Equipment Lease)

ADDITIONAL INFORMATION:

- This contract will be through Sourcewell contract no. 111522-FTB, which is available to local government agencies and has a five-year term.
- The board authorized the use of the Sourcewell cooperative by Resolution No. 2023-08-187 dated August 10, 2023.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Robert Horton, Vice President - Environmental Affairs and Sustainability	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Glycol Recovery Vehicles

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: On-Call Environmental Support Services

Department: Environmental Affairs and Sustainability

Amount: \$5,000,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2004 for On-Call Environmental Support Services with EnSafe Inc., of Memphis, Tennessee in an amount not to exceed \$5,000,000 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The services covered include a wide range of environmental support areas such as remediation, water resources, waste management, due diligence, winter weather response, stormwater, and construction compliance.
- Environmental service needs may arise from construction activities, tenant operations, or regulatory requirements, and the contract is designed to remain flexible due to these unknowns.
- The contract is intended to supplement existing departmental environmental staff by providing access to specialized environmental contractors with specific skills or licenses.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 15%.
- EnSafe Inc. has committed to achieving 25% SBE participation utilizing Integrated Environmental Solutions (5%), Targus Associates (5%), Sunbelt Industrial Services (8%), and PSA Management (7%).

ADDITIONAL INFORMATION:

- The submissions were evaluated based on criteria outlined in the solicitation.
- Three statements of qualifications were received on or before the due date of March 13, 2026.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Robert Horton, Vice President - Environmental Affairs and Sustainability
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Automated External Defibrillator

Department: Department of Public Safety

Amount: \$1,193,339.99

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2194 for Automated External Defibrillator (AED) with Avive Solution Inc. of Brisbane, California in an amount not to exceed \$1,193,339.99 for the eight-year term of the contract with a start date of June 2026; and that Chief Executive Officer or designee is authorized to execute said contract

BACKGROUND:

- By January 1, 2027, approximately 90% of DFW-owned AEDs will reach end-of-life. This creates a significant operational and clinical risk if the current fleet is not replaced in a timely and coordinated manner.
- Advances in technology now allow for remote monitoring of AED status, significantly reducing the manual effort required for monthly inspections mandated by the State of Texas, while improving overall reliability.
- By expanding and modernizing the AED program, DFW Fire Rescue will continue to meet its commitment to the safety of the traveling public and ensure readiness to address the challenges of continued airport growth.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Goods/Finished Products)

ADDITIONAL INFORMATION:

- This contract will be through TIPS contract no. 250503, which is available to local government agencies and has a term of five years.
- The Board authorized the use of the TIPS cooperative by Resolution No. 2024-01-010, dated January 11, 2024.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Jon Taylor, Vice President and Director - Department of Public Safety
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/19/2026
Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Innovation Consulting Services

Department: Product Development and Innovation

Amount: \$15,000,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve five contracts for Innovation Consulting Services: PA1864 with AECOM Technical Services of Dallas, TX in an amount not to exceed \$3,500,000; PA2106 with Greater Than DD of Dallas, TX in an amount not to exceed \$2,250,000; PA2107 with Parsons Transportation Group, Inc. of Houston, TX in an amount not to exceed \$3,500,000; PA2108 with Introba, Inc. of St. Louis, MO in an amount not to exceed \$3,500,000; and PA2109 with Lodestone Innovation, LLC of Dallas, TX in an amount not to exceed \$2,250,000. Each contract is a five-year term with a start dates of June 2026, and the Chief Executive Officer or designee is authorized to execute said contracts. The total action amount is \$15,000,000.

BACKGROUND:

- These are new contracts with five firms that replace three existing contracts that have been in place for three years.
- Contracts will provide innovation consulting, design, facilitation, and professional services initiatives to support the airport's Product Development and Innovation Department, ensuring the team has access to a broader range of specialized capabilities that can be matched to the specific needs of each project.
- Initiatives planned for include scaling the Innovation program and advancing strategic initiatives across the broader DFW organization by providing the resources and expertise needed to accelerate high-impact projects.
- These contracts will be utilized on an on-call / as-needed basis, with funds accessed only when services are required.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- The submissions were evaluated based on criteria outlined in the solicitation.
- 52 proposals were received on or before the due date of October 24, 2025, with 24 non-responsive submissions.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Paul Drury, Vice President - Product Development and Innovation
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

Innovation Consulting Services

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Automation and Artificial Intelligence Tools Development

Department: Product Development and Innovation

Amount: \$632,060

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2047 for Automation and Artificial Intelligence Tools Development with Koniag Government Services of Chantilly, Virginia in an amount not to exceed \$632,060 for the three-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The airport recently completed a successful proof of concept project with Koniag Government Services to streamline the creation of Statements of Work (SOW) utilizing an Artificial Intelligent (AI) document generator.
- This action authorizes funding for the implementation of the SOW Generator, which will assist the subject matter experts to quickly create accurate, consistent, and well-structured requirements, minimizing errors and rework.
- This action also provides funding capacity to evaluate and implement future AI and automation opportunities as those initiatives are identified.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Goods/ Finished Products)

ADDITIONAL INFORMATION:

- This contract will be through GSA contract no. 47QTCA19D00CT, which is available to local Government agencies.
- The board authorized the use of the GSA cooperative by Resolution No. 94-08-215, dated August 4, 1994.

Fund	Project Number	External Funding Source
DFW Capital Acct		

Attachments: None

Approvals

Paul Drury, Vice President - Product Development and Innovation

Approved - 5/20/2026

Tracy Barker, Vice President - Procurement and Materials Management

Approved - 5/20/2026

Tamela Burks Lee, Vice President - Business Development

Approved - 5/20/2026

Abel Palacios, Vice President - Finance

Approved - 5/21/2026

Elaine Rodriguez, General Counsel - Legal

Approved - 5/21/2026

Christopher McLaughlin, Chief Executive Officer

New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Indoor Public Safety Radio System

Department: Technology Services

Amount: \$1,610,125.75

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approved to execute contract no. PA2192 for Public Safety Long-Term Maintenance with Honeywell Building Solutions of Richardson, Texas, in an amount not to exceed \$1,610,125.75, for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The P25 radio and indoor public safety radio systems work together to provide complete radio frequency coverage across every level of all DFW airport terminals. The public safety radio system extends in-building coverage for DPS, Fire, and Police in areas where the P25 system alone cannot reach by distributing the signal from headends to 31 communication rooms and terminal antennas.
- The same enhanced radio coverage service is also provided to American Airlines.
- The system includes five years of technical support, equipment repair or replacement, and future upgrades.

BUSINESS DEVELOPMENT INFORMATION:

- No goal determined (No Availability)

ADDITIONAL INFORMATION:

- This is a Sole Source.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Michael Youngs, Vice President - Technology Services	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Internet Services

Department: Technology Services

Amount: \$539,272.28

Revised Amount: \$7,421,803.17

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to ratify contract no. 7005885 for Internet Services with the Department of Information Resources of Austin, Texas in an amount not to exceed \$539,272.28, for a revised not to exceed amount of \$7,421,803.17; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- This request is to ratify the contract amount to cover invoices incurred before the contract end date. The additional funding will allow time to reconcile all remaining payments and close out the contract in full.
- A new contract was awarded in March as a replacement for this contract.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- On February 7, 2013, by Resolution No. 2013-02-060, the Airport awarded contract no. 7005885, for Internet Service, to State Department of Information Resources (DIR), of Austin, Texas.
- The contract was modified on November 14, 2024, by Resolution No. 2024-11-300.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Michael Youngs, Vice President - Technology Services

Approved - 5/20/2026

Tracy Barker, Vice President - Procurement and Materials Management

Approved - 5/20/2026

Tamela Burks Lee, Vice President - Business Development

Approved - 5/20/2026

Abel Palacios, Vice President - Finance

Approved - 5/21/2026

Elaine Rodriguez, General Counsel - Legal

Approved - 5/21/2026

Christopher McLaughlin, Chief Executive Officer

New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Airport Inspection and Compliance Platform

Department: Technology Services

Amount: \$1,296,465.43

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2179 for Regulatory Reporting Management and SAS Platform with Veoci, Inc. of New Haven, Connecticut in an amount not to exceed \$1,296,465.43 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The platform is used across several Airport departments to meet federal documentation and reporting requirements and maintain cross-department situational awareness.
- Replaces an existing contract that has been in place for 10 years.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Goods/Finished Products)

ADDITIONAL INFORMATION:

- This contract will be made through DIR contract no. DIR-CPO-5533, which is available to local government agencies and has a contract term of six years.
- The board authorized the use of the DIR cooperative by Resolution No. 97-01-24, dated January 9, 1997.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Michael Youngs, Vice President - Technology Services

Approved - 5/20/2026

Tracy Barker, Vice President - Procurement and Materials Management

Approved - 5/20/2026

Tamela Burks Lee, Vice President - Business Development

Approved - 5/20/2026

Abel Palacios, Vice President - Finance

Approved - 5/21/2026

Elaine Rodriguez, General Counsel - Legal

Approved - 5/21/2026

Christopher McLaughlin, Chief Executive Officer

New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Customer/Contact Management Platform Consolidation

Department: Technology Services

Amount: \$13,829,140.52

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2177 for Customer/Contact Management Platform Consolidation with Carahsoft Technology Corporation of Reston, Virginia, in an amount not to exceed \$13,829,140.52 for the five-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- This action consolidates customer-facing and operational platform contract systems into a single customer and contact management platform.
- Enables a unified, real-time customer and operations view that supports multiple business units across the enterprise.
- The platform introduces coordinated communications, personalization, centralized customer and contact management capabilities, operational incident management, and 360° customer views to improve efficiency, decision-making, and customer experience across business units.
- This action will facilitate decommission of legacy case management and permitting systems.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Goods/Finished Products)

ADDITIONAL INFORMATION:

- This contract will be made through DIR contract no. DIR-CPO-5175, which is available to local government agencies and has a contract term of five years.
- The board authorized the use of the DIR cooperative by Resolution No. 97-01-24, dated January 9, 1997.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Michael Youngs, Vice President - Technology Services	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Customer/Contact Management Platform Consolidation

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Salesforce Implementation Services

Department: Technology Services

Amount: \$6,000,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to execute contract no. PA2191 for Salesforce Implementation Services with Carahsoft Technology Corporation of Reston, Virginia in an amount not to exceed \$6,000,000 for the five-year term of the contract, with a start date of June 2026; and that the Chief Executive Office or designee is authorized to execute said contract.

BACKGROUND:

- Provides ongoing professional services to implement new capabilities within the Salesforce platform.
- Will facilitate migration of existing data from the current permitting system and case management platform.
- The services will help ensure the platform is configured to meet the requirements of airport stakeholders.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 26%.
- Carahsoft Technology Corporation has committed to achieving 26% SBE participation utilizing J-BJ Marketing, LLC.

ADDITIONAL INFORMATION:

- This contract will be made through DIR contract no. DIR-CPO-5687, which is available to local government agencies and has a term of six years.
- The board authorized the use of the DIR cooperative by Resolution No. 97-01-24, dated January 9, 1997.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Michael Youngs, Vice President - Technology Services	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Electronic Signature Platform (DocuSign)

Department: Technology Services

Amount: \$524,201.16

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA2182 for Electronic Signature Platform (DocuSign) with Carahsoft Technology Services of Reston, Virginia in an amount not to exceed \$524,201.16 for the five-year term of the contract with a start date of August 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- Enables the airport, vendors, and partners to sign documents securely and from any location, reducing delays, removing paper-based steps, increasing transparency, and ensuring timely processing of critical documents.
- Ensures DFW can continue efficiently managing contracts and approval workflows through DocuSign, delivering fast, compliant, and fully digital signature capabilities across airport departments.
- Replaces an existing contract that has been in place for six years.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Goods/Finished Products)

ADDITIONAL INFORMATION:

- This contract will be made through DIR contract no. DIR-CPO-5687, which is available to local government agencies and has a contract term of five years.
- The board authorized the use of the DIR cooperative by Resolution No. 97-01-24, dated January 9, 1997.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Michael Youngs, Vice President - Technology Services	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Operations and Technology
Committee**

Resolution No.:

Subject: Public Address and Voice Evacuation Equipment

Department: Technology Services

Amount: \$11,500,000

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract no. PA1787 for Public Address and Voice Evacuation Equipment, with Ford Audio-Video Systems LLC of Oklahoma City, Oklahoma in an amount not to exceed \$11,500,000 for the four-year term of the contract with a start date of June 2026; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The system allows campus-wide mass notification communications to airport buildings in the event of an emergency.
- The system is also provided as a service to the airlines for communicating boarding, departure, and baggage related information to passengers.
- New contract will facilitate upgrade of the system from analog to digital audio.
- Replaces an existing contract that has been in place over five years.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- This contract will be made through TIPS contract no. 230901, which is available to local government agencies and has a contract term of four years.
- The board authorized the use of the TIPS cooperative by Resolution No. 2024-01-010, dated January 1, 2024.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Michael Youngs, Vice President - Technology Services	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Finance, Audit and Administration Committee Meeting

Tuesday, June 2, 2026

12:36 PM

AGENDA

- | | | |
|---------------|----|--|
| | 1. | Approve Minutes of the Finance, Audit and Administration Committee Meeting of May 5, 2026. |
| Abel Palacios | 2. | Financial Report |
| Abel Palacios | 3. | Fiscal Year 2027 Budget Preview |

FINANCE, AUDIT AND ADMINISTRATION COMMITTEE

Consent Items for Consideration

- | | | |
|------------------|------|--|
| Milton De la Paz | F-1. | Approve increase to contract no. PA1155 for In-Country Mexico Sales and Commercial Services with LT y JC Consultores S. de R.L. de C.V., dba Monnarka Travel Marketing, of Mexico City, Mexico, in an amount not to exceed \$100,000, for a revised not to exceed amount of \$699,500, the current contract completion date of August 31, 2026, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Catrina Gilbert | F-2. | Approve to bind and procure renewal of Cyber Liability Insurance with MunichRe, in the amount of \$269,567, for a one-year policy term effective June 1, 2026 and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Catrina Gilbert | F-3. | Approve to bind and procure renewal on the Excess Cyber Liability and Technology & Errors and Omissions Liability Insurance with Continental Casualty Company (C.N.A.), Coalition Insurance Solutions, Inc. (Coalition), and Ocrea Risk Services, LLC dba Resilience Cyber Insurance Solutions (Resilience) in the amounts of \$188,802; \$132,161; \$92,513 and MSIG \$64,760 respectively, for a one policy year effective June 3, 2026. Total action amount is \$478,236. |

Action Items for Consideration

- | | | |
|------------------|------|---|
| Donnell Harvey | F-4. | Approve the Chief Executive Officer or his designee to execute a new terminal maintenance agreement with American Airlines, Inc. adjusting the responsibilities between the parties, resetting the amount of the fiscal year 2027 terminal maintenance credit, and providing for annual escalation; and, further, that the Chief Executive Officer or his designee be authorized to execute future amendments to adjust the amount of the terminal maintenance credit for added, reopened, or closed terminal facilities, jetbridges, and baggage handling systems. |
| Donnell Harvey | F-5. | Approved to authorize and execute a reimbursement agreement with American Airlines for the Terminal C Phase 2 Construction and Procurement activities in an amount not to exceed \$197,245,214; and that the Chief Executive Officer or designee is authorized to execute said reimbursement agreement. |
| Elaine Rodriguez | F-6. | That the Board approve and request that the Cities of Dallas and Fort Worth approve an amendment to the DFW Airport Code of Rules and Regulations, as described herein. |

Catrina Gilbert

F-7.

Approve to fund the insurance coverage required for the Rolling Owner Controlled Insurance Program (ROCIP) through the Broker of Record, Willis of Texas, Inc., in an amount not to exceed \$41,053,600.

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: In-Country Mexico Sales and Commercial Services

Department: Air Service Development and Cargo

Amount: \$100,000

Revised Amount: \$699,500

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve increase to contract no. PA1155 for In-Country Mexico Sales and Commercial Services with LT y JC Consultores S. de R.L. de C.V., dba Monnarka Travel Marketing, of Mexico City, Mexico, in an amount not to exceed \$100,000, for a revised not to exceed amount of \$699,500, the current contract completion date of August 31, 2026, is not affected by this action; and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- Represent and promote the airport at travel trade shows and cargo/logistics conferences throughout Mexico.
- Manage travel trade and cargo sales calls to promote air service from Mexico to DFW and DFW airport as a gateway into the United States and Asia.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

- On August 10, 2023, by Resolution No. 2023-08-215, the Airport awarded contract no. PA1155 for In-Country Mexico Sales and Commercial Services to LT y JC Consultores S. de R.L. de C.V., dba Monnarka Travel Marketing, of Mexico City, Mexico.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Milton De la Paz, Vice President - Air Service Development and Cargo
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/20/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Cyber Liability Insurance

Department: Risk Management

Amount: \$269,567

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to bind and procure renewal of Cyber Liability Insurance with MunichRe, in the amount of \$269,567, for a one-year policy term effective June 1, 2026 and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- This action will authorize the airport's Risk Management Department to procure renewal of the Cyber Liability Insurance to protect the Board from unforeseeable financial losses resulting from emerging cyber and software development perils.
- Premium and limits are the same as expiring.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Insurance Premiums)

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Catrina Gilbert, Vice President - Risk Management	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Excess Cyber Liability & Technology Errors and Omissions

Department: Risk Management

Amount: \$478,236

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to bind and procure renewal on the Excess Cyber Liability and Technology & Errors and Omissions Liability Insurance with Continental Casualty Company (C.N.A.), Coalition Insurance Solutions, Inc. (Coalition), and Ocrea Risk Services, LLC dba Resilience Cyber Insurance Solutions (Resilience) in the amounts of \$188,802; \$132,161; \$92,513 and MSIG \$64,760 respectively, for a one policy year effective June 3, 2026. Total action amount is \$478,236.

BACKGROUND:

- This coverage provides protection to the Board from insurance claims that exceed the primary layer of Cyber Liability and Technology Errors & Omissions Liability coverage.
- Premium and limits are the same as expiring.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Insurance Premiums)

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Catrina Gilbert, Vice President - Risk Management

Approved - 5/20/2026

Tracy Barker, Vice President - Procurement and Materials Management

Approved - 5/20/2026

Tamela Burks Lee, Vice President - Business Development

Approved - 5/20/2026

Abel Palacios, Vice President - Finance

Approved - 5/21/2026

Elaine Rodriguez, General Counsel - Legal

Approved - 5/21/2026

Christopher McLaughlin, Chief Executive Officer

New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Finance, Administration and
Audit Committee**

Resolution No.:

Subject: Terminal Maintenance Agreement with American Airlines, Inc.

Department: Aviation Real Estate

Amount: \$0.00

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve the Chief Executive Officer or his designee to execute a new terminal maintenance agreement with American Airlines, Inc. adjusting the responsibilities between the parties, resetting the amount of the fiscal year 2027 terminal maintenance credit, and providing for annual escalation; and, further, that the Chief Executive Officer or his designee be authorized to execute future amendments to adjust the amount of the terminal maintenance credit for added, reopened, or closed terminal facilities, jetbridges, and baggage handling systems.

BACKGROUND:

- The Board and American Airlines, Inc. (“American”) entered into a terminal maintenance agreement effective October 1, 2010 (the “2010 TMA”).
- Under the 2010 TMA, American performs certain terminal facilities, jetbridge, and baggage handling system maintenance and operation services for the Board in exchange for a terminal maintenance credit adjustment to the Terminal Rental Rates paid by American Airlines.
- To better align maintenance responsibilities with expertise, the Board and American agreed to negotiate a new terminal maintenance agreement (the “New TMA”) that would transition all terminal facilities maintenance to the Board and expand American’s performance of jetbridge and baggage handling system maintenance and operation services.
- The Board will retain responsibility for jetbridge maintenance for common use gates and gates leased by airlines other than American, for the Terminal E baggage handling system maintenance and operation, and for the Terminal D baggage handling system control room management and operation.
- The New TMA will provide:
 - Term: A seven year, five months term (May 1, 2026 through September 30, 2033).
 - Transition: Maintenance responsibilities between DFW and American will transition across several years, primarily to align with the completion of ongoing construction projects.
 - Terminal Maintenance Credit: The amount of the credit will be reset to \$66,394,349 for fiscal year 2027, subject to an annual 3% per year escalation, and adjustments to reflect the transition of responsibilities.
 - Updated performance metrics and reporting requirements.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Amendment)

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source

Attachments: None

Approvals

Donnell Harvey, Vice President - Aviation Real Estate
Tamela Burks Lee, Vice President - Business Development

Approved - 5/19/2026
Approved - 5/21/2026

Terminal Maintenance Agreement with American Airlines, Inc.

Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/21/2026
Approved - 5/21/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: American Airlines Reimbursement Agreement for the Terminal C Phase 2 Construction and Procurement

Department: Aviation Real Estate

Amount: \$197,245,214

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approved to authorize and execute a reimbursement agreement with American Airlines for the Terminal C Phase 2 Construction and Procurement activities in an amount not to exceed \$197,245,214; and that the Chief Executive Officer or designee is authorized to execute said reimbursement agreement.

BACKGROUND:

- Interior and exterior work within Terminal C Phase 2 American front and back-of-house spaces.
- Furniture, Fixtures, and Equipment associated with Terminal C Phase 2 back-of-house support spaces, hold rooms, and gate areas; and miscellaneous equipment to support gate operations.
- Interior finish-out works within Terminal C Phase 2 for DFW and other stakeholders' front and back-of-house spaces.
- Miscellaneous construction activities to support the Terminal C Phase 2 shell and core installation.

BUSINESS DEVELOPMENT INFORMATION:

- American Airlines has set a 20% SBE goal on the Terminal C Phase 2 Construction and Procurement project. American Airlines has awarded the contract to All Construction Services.
- All Construction Services has committed to achieving a total of 20% SBE participation utilizing Alpha & Omega Industries LLC dba Diversified Electrical Solutions (4%), Denali Construction Services (4%), Real Network Services, Inc. (4%), Momentul Mechanical, Inc. (3%), Carrco Painting Contractors, Inc. (3%) and Garland Glass & Mirrow, Inc. (2%).
- The 20% committed participation excludes \$32.8M in Owner's (American Airlines) contingency. Any SBE participation achieved on the contingency amount will be credited toward the SBE commitment.

ADDITIONAL INFORMATION:

- A supplemental funding request will be forthcoming to support procurement and construction activities associated with Terminal C Phase 3.

Fund	Project Number	External Funding Source
Joint Capital Account		

Attachments: None

Approvals

Donnell Harvey, Vice President - Aviation Real Estate	Approved - 5/19/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

American Airlines Reimbursement Agreement for the Terminal C Phase 2 Construction and Procurement

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Amendment to DFW Airport Code of Rules and Regulations

Department: Legal

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

That the Board approve and request that the Cities of Dallas and Fort Worth approve an amendment to the DFW Airport Code of Rules and Regulations, as described herein.

BACKGROUND:

- This action is to approve and to request the Cities of Dallas and Fort Worth to approve an amendment to Appendix I of the Code of Rules and Regulations to reduce the posted speed limit on blocks 1500 – 3400 (north and south) of International Parkway from 55 mph to 40 mph.
- This adjustment is proposed to enhance safety within the high-density terminal area.

BUSINESS DEVELOPMENT INFORMATION:

- Not Applicable

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: Redline Code of Rules and Regulations Appendix 1, Clean Code of Rules and Regulations Appendix 1

Approvals

Elaine Rodriguez, General Counsel - Legal	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Appendix 1
Redline

Street	Direction	Hundred Block	Speed Limit (MPH)
North Employee Parking Loop Rd.	N & S	1600 -1800 S	30
Express North Public Loop Rd.	N & S	1700 -1800 S	20
A Upper Level Rd.	N & S	2000 - 2200 S	15
A Entrance Rd.	N & S	2100 - 2173	20
A Exit Rd.	N & S	2112 - 2171	20
A Recirculation Rd.	N & S	2110 - 2171	15
A Lower Level Rd.	N & S	2000 - 2200 S	15
B Public Loop Rd.	N & S	2100 S	20
B Upper Level Rd	N & S	2000 - 2200 S	15
B Lower Level Rd.	N & S	2000 - 2200 S	15
C Public Loop Rd.	N & S	2300 - 2400 S	20
C Upper Level Rd.	N & S	2300 - 2400 S	15
C Lower Level Rd.	N & S	2300 - 2400 S	15
D Service Level Rd.	N & S	2275 - 2475 S	15
D Arrivals Level Rd.	N & S	2325 - 2475 S	15
D Departures Level Rd.	N & S	2325 - 2475 S	15
D Recirculation Rd.	N & S	2350 - 2475 S	15
E Entrance Rd.	N & S	2620 – 2691	20
E Exit Rd.	N & S	2624 – 2689	20
E Recirculation Rd.	N & S	2622-2689	15
E Upper Level Rd.	N & S	2500 - 2700 S	15
E Lower Level Rd.	N & S	2500 - 2700 S	15
Express South Public Loop Rd.	N & S	2600 S	15

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
South Remote Parking Public Loop Rd.	N & S	2900 - 3000 S	20
South Employee Parking Loop Rd.	N & S	2900 - 3100 S	30
North Remote Carousel Connector Rd.	N & S	1600 - 1700 S	15
South Remote Carousel Connector Rd.	N & S	3050 - 3100 S	15
East Airfield Dr.	N & S	2300 - 3400 S	45
South Airfield Dr.	E & W	1800 - 2900 E	45
West Airfield Dr.	N & S	1600 - 3400 E	45
North Airfield Dr.	E & W	1475 - 2875 E	45
North Airfield Dr.	E & W	2875 - 3000 E	35
North Service Rd.	N	1300 - 3250 S	35
North Service Rd.	N	3250 - 3900 N	45
South Service Rd.	S	1300 - 1750 S	45
South Service Rd.	S	1750 - 3825 S	35
South Service Rd.	S	3825 - 4025 S	45
Service Rd. Crossunder 1	E & W	2275 - 2325 E	30
Service Rd. Crossunder 2	E & W	2275 - 2325 E	30
Service Rd. Crossunder 3	E & W	2275 - 2325 E	30
Service Rd. Crossunder 4	E & W	2275 - 2325 E	30
Service Rd. Crossunder 5	E & W	2275 - 2325 E	30
Service Rd. Crossunder 6	E & W	2275 - 2325 E	30
Service Rd. Crossunder 7	E & W	2275 - 2325 E	30
N. International Pkwy.	N	300 - 1300 S	55
S. International Pkwy.	S	300 - 1300 S	55

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
N. International Pkwy.	N	1300 - 1500 S	30
S. International Pkwy.	S	1300 - 1500 S	30
N. International Pkwy.	N	1500 - 3400 S	55 <u>40</u>
S. International Pkwy.	S	1500 - 3400 S	55 <u>40</u>
N. International Pkwy.	N	3400 - 3600 S	30
S. International Pkwy.	S	3400 - 3600 S	30
N. International Pkwy.	N	3700 - 4200 S	55
S. International Pkwy.	S	3700 - 4200 S	55
International Pkwy. Crossunder 1	E & W	2275 - 2325 E	30
International Pkwy. Crossunder 2	E & W	2275 - 2325 E	30
International Pkwy. Crossunder 3	E & W	2275 - 2325 E	30
International Pkwy. Crossunder 4	E & W	2275 - 2325 E	30
International Pkwy. Crossunder 5	E & W	2275 - 2325 E	30
International Pkwy. Flyover Bridge 5	E & W	2275 - 2325 E	30
East 9 th St.	E & W	2825 - 2925 E	30
East 14 th St.	E & W	2825 - 2925 E	30
East 16 th St.	E & W	2325 - 2425 E	30
East 23 rd St.	E & W	2950 - 3050 W	30
East 26 th St.	E & W	2975 - 3050 E	30
East 28 th St.	E & W	2900 - 3050 E	35
East 31 st St.	E & W	3050 - 3125 E	30

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
East 32 nd St.	E & W	3050 - 3125 E	30
East 34 th	E & W	2100 – 2228 E	30
East 35 th	E & W	2100 – 2228 E	30
East 37 th St.	E & W	2400 - 2600 E	30
East 38 th St.	E & W	2300 - 2400 E	30
East 39 th St.	E & W	2400 - 2600 E	30
North 16 th Ave.	N & S	2050 - 2150 S	30
North 24 th Ave.	N & S	1650 –1825 S	30
North 28 th Ave.	N & S	950 - 1450 S	30
South 20 th Ave.	N & S	3420 - 4150 S	30
South 22 nd Ave.	N & S	3250 - 3350 S	30
South 24 th Ave.	N & S	3850 - 4025 S	30
South 26 th Ave.	N & S	3575 - 3900 S	35
South 31 st Ave.	N & S	3175 - 3275 S	30
West 17 th St.	E & W	1150 -1550-E	30
West 19 th St.	E & W	1450 - 1700 E	35
West 20 th St.	E & W	1450 -1750 E	30
West 21 st St.	E & W	1475 -1650 E	30
West 23 rd St.	E & W	1550 - 1600 E	30
West 27 th St.	E & W	1575 - 1600 E	30
West 31 st St.	E & W	2200 - 2275 E	30
West 32 nd St.	E & W	2200 - 2275 E	30
West 33 rd St.	E & W	2100 - 2275 E	30
Freeport Pkwy.	N & S	1500 S	30

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
Mid-Cities Blvd.	E & W	1650 -1850 E	40
Royal Lane	N & S	725 - 1375 S	35
Texan Trail	N & S	1400 -1600 S	30
Rental Car Dr.	E & W	1661 - 2900 E	35
South Garage Dr.	E & W	2400 - 2500 E	30
Bus Entry/RCC	E & W	2200 - 2400 E	30
Bus Exit/RCC	E & W	2300 - 2400 E	30
Center Garage Dr.	E & W	2500 E	30
North Garage Dr.	E & W	2400 - 2500 E	30
Passport Ave.	N & S	3600 - 4000 S	35
Passport Ave.	N & S	4000 – 4525 S	30
Strategy Ave	N & S	4127 - 4334	30
Sustainability Dr.	E & W	2028 - 2099	30
S. W. Construction Rd.	N & S	2550 - 3175 S	20
S. W. Construction Rd.	N & S	3175 - 3425 S	35
S. W. Construction Rd.	E & W	1800 - 2100 E	35
Trade Ave.	N & S	800 - 1075 S	30
Regent Blvd.	E & W	2575 - 2925 E	30
Regent Blvd.	N & S	725 - 925 S	30
Corporate Dr.	N & S	750 -1025 S	30
Bear Creek Ct.	N & S	3500 - 3600 S	30
Minters Chapel Rd.	N & S	1500 -1600 S	30
Plaza Dr.	E & W	2925 - 2950 E	30
Carbon Rd.	N & S	3125 - 3150 S	30
Carbon Rd.	E & W	3050 - 3175 E	30

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
Glade Rd.	E & W	1200 - 1600 E	35
S. Main St.	N & S	1650 - 1750 S	30
Esters Rd.	E & W	2425 - 2925 E	30
W. Walnut Hill Ln.	E & W	2325 – 3075	45
Mustang Drive	E & W	1125 -1450 E	45
Stone Meyers Parkway	N & S	700 – 875 S	40
Connection Ave.	N & S	3950 – 3900 S	20
Southgate Ave.	N & S	4020 – 3930 S	20
Aviation Dr.	E & W	2320 – 2400 E	20
Global Dr.	E & W	2350 – 2440 E	20
Innovation Dr.	E & W	2340 – 2440 E	20
Technology Rd.	E & W	2700 – 2850 E	30
Market St	E & W	2600 – 2875 E	30
Rochelle Rd.	E & W	2600 – 2975 E	30
Dallas Rd.	E & W	1745 – 1825 E	30
Travel St.	E & W	2464 – 2600	30
Mobility St.	E & W	4059 - 4220	30

Appendix 1
Clean

Street	Direction	Hundred Block	Speed Limit (MPH)
North Employee Parking Loop Rd.	N & S	1600 -1800 S	30
Express North Public Loop Rd.	N & S	1700 -1800 S	20
A Upper Level Rd.	N & S	2000 - 2200 S	15
A Entrance Rd.	N & S	2100 - 2173	20
A Exit Rd.	N & S	2112 - 2171	20
A Recirculation Rd.	N & S	2110 - 2171	15
A Lower Level Rd.	N & S	2000 - 2200 S	15
B Public Loop Rd.	N & S	2100 S	20
B Upper Level Rd	N & S	2000 - 2200 S	15
B Lower Level Rd.	N & S	2000 - 2200 S	15
C Public Loop Rd.	N & S	2300 - 2400 S	20
C Upper Level Rd.	N & S	2300 - 2400 S	15
C Lower Level Rd.	N & S	2300 - 2400 S	15
D Service Level Rd.	N & S	2275 - 2475 S	15
D Arrivals Level Rd.	N & S	2325 - 2475 S	15
D Departures Level Rd.	N & S	2325 - 2475 S	15
D Recirculation Rd.	N & S	2350 - 2475 S	15
E Entrance Rd.	N & S	2620 – 2691	20
E Exit Rd.	N & S	2624 – 2689	20
E Recirculation Rd.	N & S	2622-2689	15
E Upper Level Rd.	N & S	2500 - 2700 S	15
E Lower Level Rd.	N & S	2500 - 2700 S	15
Express South Public Loop Rd.	N & S	2600 S	15

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
South Remote Parking Public Loop Rd.	N & S	2900 - 3000 S	20
South Employee Parking Loop Rd.	N & S	2900 - 3100 S	30
North Remote Carousel Connector Rd.	N & S	1600 - 1700 S	15
South Remote Carousel Connector Rd.	N & S	3050 - 3100 S	15
East Airfield Dr.	N & S	2300 - 3400 S	45
South Airfield Dr.	E & W	1800 - 2900 E	45
West Airfield Dr.	N & S	1600 - 3400 E	45
North Airfield Dr.	E & W	1475 - 2875 E	45
North Airfield Dr.	E & W	2875 - 3000 E	35
North Service Rd.	N	1300 - 3250 S	35
North Service Rd.	N	3250 - 3900 N	45
South Service Rd.	S	1300 - 1750 S	45
South Service Rd.	S	1750 - 3825 S	35
South Service Rd.	S	3825 - 4025 S	45
Service Rd. Crossunder 1	E & W	2275 - 2325 E	30
Service Rd. Crossunder 2	E & W	2275 - 2325 E	30
Service Rd. Crossunder 3	E & W	2275 - 2325 E	30
Service Rd. Crossunder 4	E & W	2275 - 2325 E	30
Service Rd. Crossunder 5	E & W	2275 - 2325 E	30
Service Rd. Crossunder 6	E & W	2275 - 2325 E	30
Service Rd. Crossunder 7	E & W	2275 - 2325 E	30
N. International Pkwy.	N	300 - 1300 S	55
S. International Pkwy.	S	300 - 1300 S	55

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
N. International Pkwy.	N	1300 - 1500 S	30
S. International Pkwy.	S	1300 - 1500 S	30
N. International Pkwy.	N	1500 - 3400 S	40
S. International Pkwy.	S	1500 - 3400 S	40
N. International Pkwy.	N	3400 - 3600 S	30
S. International Pkwy.	S	3400 - 3600 S	30
N. International Pkwy.	N	3700 - 4200 S	55
S. International Pkwy.	S	3700 - 4200 S	55
International Pkwy. Crossunder 1	E & W	2275 - 2325 E	30
International Pkwy. Crossunder 2	E & W	2275 - 2325 E	30
International Pkwy. Crossunder 3	E & W	2275 - 2325 E	30
International Pkwy. Crossunder 4	E & W	2275 - 2325 E	30
International Pkwy. Crossunder 5	E & W	2275 - 2325 E	30
International Pkwy. Flyover Bridge 5	E & W	2275 - 2325 E	30
East 9 th St.	E & W	2825 - 2925 E	30
East 14 th St.	E & W	2825 - 2925 E	30
East 16 th St.	E & W	2325 - 2425 E	30
East 23 rd St.	E & W	2950 - 3050 W	30
East 26 th St.	E & W	2975 - 3050 E	30
East 28 th St.	E & W	2900 - 3050 E	35
East 31 st St.	E & W	3050 - 3125 E	30

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
East 32 nd St.	E & W	3050 - 3125 E	30
East 34 th	E & W	2100 – 2228 E	30
East 35 th	E & W	2100 – 2228 E	30
East 37 th St.	E & W	2400 - 2600 E	30
East 38 th St.	E & W	2300 - 2400 E	30
East 39 th St.	E & W	2400 - 2600 E	30
North 16 th Ave.	N & S	2050 - 2150 S	30
North 24 th Ave.	N & S	1650 –1825 S	30
North 28 th Ave.	N & S	950 - 1450 S	30
South 20 th Ave.	N & S	3420 - 4150 S	30
South 22 nd Ave.	N & S	3250 - 3350 S	30
South 24 th Ave.	N & S	3850 - 4025 S	30
South 26 th Ave.	N & S	3575 - 3900 S	35
South 31 st Ave.	N & S	3175 - 3275 S	30
West 17 th St.	E & W	1150 -1550-E	30
West 19 th St.	E & W	1450 - 1700 E	35
West 20 th St.	E & W	1450 -1750 E	30
West 21 st St.	E & W	1475 -1650 E	30
West 23 rd St.	E & W	1550 - 1600 E	30
West 27 th St.	E & W	1575 - 1600 E	30
West 31 st St.	E & W	2200 - 2275 E	30
West 32 nd St.	E & W	2200 - 2275 E	30
West 33 rd St.	E & W	2100 - 2275 E	30
Freeport Pkwy.	N & S	1500 S	30

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
Mid-Cities Blvd.	E & W	1650 -1850 E	40
Royal Lane	N & S	725 - 1375 S	35
Texan Trail	N & S	1400 -1600 S	30
Rental Car Dr.	E & W	1661 - 2900 E	35
South Garage Dr.	E & W	2400 - 2500 E	30
Bus Entry/RCC	E & W	2200 - 2400 E	30
Bus Exit/RCC	E & W	2300 - 2400 E	30
Center Garage Dr.	E & W	2500 E	30
North Garage Dr.	E & W	2400 - 2500 E	30
Passport Ave.	N & S	3600 - 4000 S	35
Passport Ave.	N & S	4000 – 4525 S	30
Strategy Ave	N & S	4127 - 4334	30
Sustainability Dr.	E & W	2028 - 2099	30
S. W. Construction Rd.	N & S	2550 - 3175 S	20
S. W. Construction Rd.	N & S	3175 - 3425 S	35
S. W. Construction Rd.	E & W	1800 - 2100 E	35
Trade Ave.	N & S	800 - 1075 S	30
Regent Blvd.	E & W	2575 - 2925 E	30
Regent Blvd.	N & S	725 - 925 S	30
Corporate Dr.	N & S	750 -1025 S	30
Bear Creek Ct.	N & S	3500 - 3600 S	30
Minters Chapel Rd.	N & S	1500 -1600 S	30
Plaza Dr.	E & W	2925 - 2950 E	30
Carbon Rd.	N & S	3125 - 3150 S	30
Carbon Rd.	E & W	3050 - 3175 E	30

Appendix 1

Street	Direction	Hundred Block	Speed Limit (MPH)
Glade Rd.	E & W	1200 - 1600 E	35
S. Main St.	N & S	1650 - 1750 S	30
Esters Rd.	E & W	2425 - 2925 E	30
W. Walnut Hill Ln.	E & W	2325 – 3075	45
Mustang Drive	E & W	1125 -1450 E	45
Stone Meyers Parkway	N & S	700 – 875 S	40
Connection Ave.	N & S	3950 – 3900 S	20
Southgate Ave.	N & S	4020 – 3930 S	20
Aviation Dr.	E & W	2320 – 2400 E	20
Global Dr.	E & W	2350 – 2440 E	20
Innovation Dr.	E & W	2340 – 2440 E	20
Technology Rd.	E & W	2700 – 2850 E	30
Market St	E & W	2600 – 2875 E	30
Rochelle Rd.	E & W	2600 – 2975 E	30
Dallas Rd.	E & W	1745 – 1825 E	30
Travel St.	E & W	2464 – 2600	30
Mobility St.	E & W	4059 - 4220	30

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Finance, Audit, and
Administration Committee**

Resolution No.:

Subject: Rolling Owner Controlled Insurance Program

Department: Risk Management

Amount: \$41,053,600

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to fund the insurance coverage required for the Rolling Owner Controlled Insurance Program (ROCIP) through the Broker of Record, Willis of Texas, Inc., in an amount not to exceed \$41,053,600.

BACKGROUND:

- The ROCIP program is the comprehensive insurance and risk management program expected to cover capital development projects and other significant construction projects during its applicable period of five years 12/2026-12/2031.
- The ROCIP provides the Board with savings, contractor site/safety control, and mitigation of risks often created during significant construction projects.
- Construction Value: \$3.5 Billion

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to a contract-specific goal. (Insurance Premiums)

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Catrina Gilbert, Vice President - Risk Management	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -



Revenue Management and Customer Experience Committee Meeting
Tuesday, June 2, 2026
12:38 PM

AGENDA

1. Approve Minutes of the Revenue Management and Customer Experience Committee Meeting of May 5, 2026.

REVENUE MANAGEMENT AND CUSTOMER EXPERIENCE COMMITTEE

Action Items for Consideration

- | | | |
|-----------------|-------|---|
| Zenola Campbell | R-1. | Approve to enter into Lease Agreements 012105 and 012106 with New York Ice Cream Inc., dba Mama Moore's at Terminal A, Gate A20 and Terminal B, Gate B27. |
| Zenola Campbell | R-2. | Approve to enter into Lease Agreement 012089 with Kamimickens LLC, dba Cookie Society at Terminal B, Gate B19. |
| Zenola Campbell | R-3. | Approve to enter into Lease Agreement 012110 with DFW 1211 SBEC Joint Venture, dba Audrey's Popcorn at Terminal E, Gate E34. |
| Zenola Campbell | R-4. | Approve to enter into Lease Agreement 012090 with Panda Team JV, LLC, dba Panda Express at Terminal B, Gate B20. |
| Zenola Campbell | R-5. | Approve to enter into Lease Agreements 012091 and 012092 with Mera DFW JV, dba Stockyards Bar & Grill / Cowtown Supply Co. and Popeyes at Terminal F, Gate F29. |
| Zenola Campbell | R-6. | Approve to enter into Lease Agreements 012111 and 012112 with 2026 DFW Joint Venture, dba Mi Cocina/Monkey Bar/Lone Star Local Market and Whataburger at Terminal F, Gate F17. |
| Zenola Campbell | R-7. | Approve to enter into Lease Agreement 012093 with DFW Partners Joint Venture, dba Nekter Juice Bar at Terminal F, Gate F27. |
| Zenola Campbell | R-8. | Approve to enter into Lease Agreement 012094 with HBB JV, dba Sambazon at Terminal F, Gate F17. |
| Zenola Campbell | R-9. | Approval to enter into Lease Agreement 011885 and 011886 with Next Generation Management, Inc., dba Wetzel's Pretzels and Ampersand in Terminal F. |
| Zenola Campbell | R-10. | Approval to enter into Lease Agreement 011917 with Gideon Toal Management Services, LLC, dba The Bridge in Terminal F. |
| Zenola Campbell | R-11. | Approve contract PA2032 Pricing Evaluation Services with Customer Service Experts, Inc. dba CXE, Inc. of Oakland, Maryland in an amount not to exceed \$579,040 for the five-year term of the contract with a start date of June 2026, and that the Chief Executive Officer or designee is authorized to execute said contract. |
| Zenola Campbell | R-12. | Approve contract PA2031 for Mystery Shopper Services with Customer Services Experts, Inc. dba CXE, Inc. of Oakland, Maryland in an amount not to exceed \$3,829,725.76, for the five-year term of the contract with a start date of June 2026, and that the Chief Executive Officer or designee is authorized to execute said contract. |

- | | | |
|------------------|-------|---|
| Sharon McCloskey | R-13. | Approve to enter into a Reimbursement Agreement with Customs and Border Protection for reimbursement of certain costs related to equipment and installation required for the performance of the Federal Inspection Service (FIS) facility located in Terminal D, in an amount not to exceed \$902,709.30. |
| Sharon McCloskey | R-14. | Approve contract PA2050 OneDFW and Customer Experience Events with 16x9 Inc of Oakville, Ontario in an amount not to exceed \$1,450,450 for the five-year term of the contract with a start date of August 2026, and that the Chief Executive Office or designee is authorized to execute said contract. |
| Dean Ahmad | R-15. | Approve to execute contract no. PA2028, for Consolidated Bussing Services with LAZ Parking Texas, LLC of Dallas, Texas, for the initial five-year contract amount of \$319,293,666.10, and two, two-year options in the amount of \$308,099,480.06, for a total estimated contract amount of \$627,393,146.16, with a start date of October 2026; and the Chief Executive Officer or designee is authorized to exercise option years at the Airport's discretion and execute said contract. |

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Concessions RFP Award - Package 2 - New York Ice Cream Inc.

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into Lease Agreements 012105 and 012106 with New York Ice Cream Inc., dba Mama Moore's at Terminal A, Gate A20 and Terminal B, Gate B27.

BACKGROUND:

- As a result of a Request for Proposal (RFP), New York Ice Cream Inc. was awarded two Popcorn locations.
- New York Ice Cream Inc. will operate Mama Moore's popcorn locations in Terminal A, Gate A20 and B, Gate B27.
- Founded in North Texas by Debra Moore, a woman entrepreneur and U.S. Army veteran.
 - The minimum annual guarantee shall be \$60,335 for a term of 10 years.
 - The percent rent is set at 18% for the sale of food and beverages, all other percent rent is set at 14%.
- Location B27
 - The minimum annual guarantee shall be \$61,450 for a term of 10 years.
 - The percent rent is set at 18% for the sale of food and beverages, all other percent rent is set at 14%.
 - This action supports the Board's Concessions Policy, 2.2 Solicitation and Selection Processes criteria and the criteria within the Request for Proposal.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Board's Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC participation for this lease must be 100%. The SBE goal for design and construction is 30%.
- New York Ice Cream, Inc. is a certified Small Business Enterprise Concessions firm and its self-performance will count toward the 100%.
- New York Ice Cream, Inc. has committed to 30% SBE participation in the design and construction of each lease space.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Concessions RFP Award - Package 2 - New York Ice Cream Inc.

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Concessions RFP Award - Package 3 - Kamimickens LLC

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into Lease Agreement 012089 with Kamimickens LLC, dba Cookie Society at Terminal B, Gate B19.

BACKGROUND:

- As a result of a Request for Proposal (RFP), Kamimickens LLC was awarded Cookie Society, a Sweet Treat location at Terminal B, Gate B19.
- Founded by a husband and wife team, Cookie Society is a local bakery and dessert brand with five locations in North Texas, specializing in gourmet cookies.
 - The minimum annual guarantee shall be \$61,450 for a term of 10 years.
 - The percent rent is set at 17% for the sale of food, beverages and water, while all other percent rent is set at 12%.
- This action supports the Board's Concessions Policy, 2.2 Solicitation and Selection Processes criteria and the criteria within the Request for Proposal.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Board's Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC participation for this lease must be 100%. The SBE goal for design and construction is 30%.
- Kamimickens, LLC is a certified Small Business Enterprise Concessions firm and its self-performance will count toward the 100%.
- Kamimickens, LLC has committed to 30% SBE participation in the design and construction of each lease space.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Concessions RFP Award - Package 4 - DFW 1211 SBEC Joint Venture

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into Lease Agreement 012110 with DFW 1211 SBEC Joint Venture, dba Audrey's Popcorn at Terminal E, Gate E34.

BACKGROUND:

- As a result of a Request for Proposal (RFP), DFW 1211 SBEC Joint Venture was awarded Audrey's Popcorn location at Terminal E Gate E34.
- Audrey's was founded by a 12-year-old from Grapevine and currently has her products in several locations within the terminals.
 - The minimum annual guarantee shall be \$53,160 for a term of 10 years.
 - The percent rent is set at 18.5% for the sale of food and beverages and 20% for bottled water, while all other percent rent is set at 14%.
- This action supports the Board's Concessions Policy, 2.2 Solicitation and Selection Processes criteria and the criteria within the Request for Proposal.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Board's Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC participation for this lease must be 100%. The SBE goal for design and construction is 30%.
- DFW 1211 SBEC Joint Venture comprises F. Howell, Ltd. (SBEC, 45%), Cavillis, LLC (SBEC, 30%), Air Star Concessions, Ltd. (SBEC, 10%), Hossain Enterprises, LLC (SBEC, 10%) and Regali, Inc. (SBEC, 5%).
- DFW 1211 SBEC Joint Venture has committed to 30% SBE participation in the design and construction of the lease space.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source

Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/20/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Concessions RFP Award - Package 5 - Panda Team JV, LLC

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into Lease Agreement 012090 with Panda Team JV, LLC, dba Panda Express at Terminal B, Gate B20.

BACKGROUND:

- As a result of a Request for Proposal (RFP), Panda Team JV, LLC was awarded a Fast Food Asian location.
- Panda Team JV, LLC will operate Panda Express in Terminal B, Gate B20.
- Panda Express is a nationally leading Asian quick-serve restaurant.
 - The minimum annual guarantee shall be \$118,000 for a term of 12 years.
 - The percent rent is set at 17% for the sale of food and beverages and 20% for the sale of bottled alcohol, while all other percent rent is set at 14%.
- This action supports the Board's Concessions Policy, 2.2 Solicitation and Selection Processes criteria and the criteria within the Request for Proposal

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Board's Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC goal for this lease is 40%. The SBE goal for design and construction is 30%.
- Panda Team JV, LLC has committed to 70% SBEC participation. Panda Team JV, LLC comprises M2 Concepts, LLC (SBEC, 60%), Boost Sales and Marketing, LLC (30%) and Kamimickens LLC (SBEC, 10%).
- Panda Team JV, LLC has committed to 30% SBE participation in the design and construction of the lease space.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source

Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/21/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Concessions RFP Award - Package 6 - Mera DFW JV

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into Lease Agreements 012091 and 012092 with Mera DFW JV, dba Stockyards Bar & Grill / Cowtown Supply Co. and Popeyes at Terminal F, Gate F29.

BACKGROUND:

- As a result of a Request for Proposal (RFP), Mera DFW JV was awarded two locations, a Fort Worth Dine/Bar/Gifts location and a National fast food branded chicken.
- Mera DFW JV, will operate Stockyards Bar & Grill / Cowtown Supply Co. in Terminal F, Gate F29.
- Located in Fort Worth, Texas, Stockyards Bar & Grill is a three-in-one destination-concept offering food, coffee, and local artisan goods through The Cowtown Canteen and Cowtown Supply Company.
 - The minimum annual guarantee shall be \$490,815 for a term of 12 years.
 - The percent rent is set at 18% for the sale of food, beverages, bottled water, and alcohol, and at 16% for the sale of specialty retail, while all other percentage rent is set at 12%.
 - Concessionaire commits to donating \$1.2M over the lifetime of the lease to The Herd in Fort Worth.
- Popeyes is a national fast-food branded chicken restaurant known for its branded fried chicken and will be near Terminal F, Gate F29.
 - The minimum annual guarantee shall be \$302,285 for a term of 12 years.
 - The percentage rent is set at 18% for the sale of food, non-alcoholic beverages, coffee, and bottled water, while all other percentage rent is set at 12%.
- This action supports the Board's Concessions Policy, 2.2 Solicitation and Selection Processes criteria and the criteria within the Request for Proposal.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Board's Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC goal for this lease is 35%. The SBE goal for design and construction is 30%.
- Mera DFW JV has committed to 40% SBEC participation. Mera DFW JV joint venture comprises Mera DFW LLC (60%), RSH Concessions, LLC (SBEC, 25%) and Domain Enterprises Limited Partnership (SBEC, 15%).
- Mera DFW JV has committed to 30% SBE participation in the design and construction of the leased spaces.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions

Approved - 5/20/2026

Concessions RFP Award - Package 6 - Mera DFW JV

Official Board Action - Action

Resolution No.:

Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/21/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Concessions RFP - Package 7 - 2026 DFW Joint Venture

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into Lease Agreements 012111 and 012112 with 2026 DFW Joint Venture, dba Mi Cocina/Monkey Bar/Lone Star Local Market and Whataburger at Terminal F, Gate F17.

BACKGROUND:

- As a result of a Request for Proposal (RFP), 2026 DFW Joint Venture was awarded the package consisting of two locations, a Dallas Dine / Bar / Gifts location and a National Burger Restaurant.
- The Dallas/Dine / Bar / Gifts will feature Monkey Bar by Mi Cocina and Lone Star Local Market in Terminal F, Gate F17.
 - The minimum annual guarantee shall be \$466,043 for a term of 12 years.
 - The percent rent is set at 18.5% for the sale of food and non-alcoholic beverages, 20% for the sale of coffee, bottled water and alcohol, and at 17% for the sale of specialty retail, while all other percent rent is set at 14%.
- The National Branded Fast Food Burger will be Whataburger located in Terminal F near Gate F17.
 - The minimum annual guarantee shall be \$397,978 for a term of 12 years.
 - The percent rent is set at 17% for the sale of food, 18.5% for the sale of non-alcoholic beverages, and 20% for the sale of coffee and bottled water, while all other percent rent is set at 14%.
- This action supports the Board's Concessions Policy, 2.2 Solicitation and Selection Processes criteria and the criteria within the Request for Proposal.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Board's Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC goal for this lease is 40%. The SBE goal for design and construction is 30%.
- 2026 DFW Joint Venture has committed to 40% SBEC participation. 2026 DFW Joint Venture comprises LTS/Marquis DLV/IAH, LLC (45%), Air Star Concessions, Ltd. (SBEC, 30%), NN Concessions, LLC (15%) and Cavillis, LLC (SBEC, 10%).
- 2026 DFW Joint Venture has committed to 30% SBE participation in the design and construction of the leased spaces.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions

Approved - 5/20/2026

Concessions RFP - Package 7 - 2026 DFW Joint Venture

Official Board Action - Action

Resolution No.:

Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/21/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Concessions RFP - Package 8 - DFW Partners Joint Venture

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into Lease Agreement 012093 with DFW Partners Joint Venture, dba Nekter Juice Bar at Terminal F, Gate F27.

BACKGROUND:

- As a result of a Request for Proposal (RFP), DFW Partners Joint Venture was awarded Nekter, a Juice / Smoothie location in Terminal F, Gate F27.
 - The minimum annual guarantee shall be \$90,000 for a term of 12 years.
 - The percent rent is set at 18% for the sale of food, 18.5% for the sale of non-alcoholic beverages, and 20% for the sale of bottled water, while all other percent rent is set at 14%.
- This action supports the Board's Concessions Policy, 2.2 Solicitation and Selection Processes criteria and the criteria within the Request for Proposal.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Board's Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC participation for this lease must be 100%. The SBE goal for design and construction is 30%.
- DFW Partners Joint Venture has committed to 100% SBEC participation. DFW Partners Joint Venture comprises Air Star Concessions, Ltd. (SBEC, 40%), PhaseNext Hospitality, LLC (SBEC, 40%) and Hossain Enterprises, LLC (SBEC, 20%).
- DFW Partners Joint Venture has committed to 30% SBE participation in the design and construction of the lease space.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/21/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Concessions RFP - Package 10 - HBB JV

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into Lease Agreement 012094 with HBB JV, dba Sambazon at Terminal F, Gate F17.

BACKGROUND:

- As a result of a Request for Proposal (RFP), HBB JV was awarded Samazon, a Frozen Treat location in Terminal F, Gate F17.
- Sambazon offers a variety of Frozen organic acai treats.
 - The minimum annual guarantee shall be \$58,125 for a term of 10 years.
 - The percent rent is set at 20% for the sale of food, non-alcoholic beverages, and bottled water, while all other percent rent is set at 14%.
- This action supports the Board's Concessions Policy, 2.2 Solicitation and Selection Processes criteria and the criteria within the Request for Proposal.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Board's Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC participation for this lease must be 100%. The SBE goal for design and construction is 30%.
- HBB JV has committed to 100% SBEC participation. HBB JV comprises Bugatti's, Inc. (SBEC, 60%), One Source Executive Consulting, LLC (SBEC, 20%) and RHB & Associates, LLC (SBEC, 20%).
- HBB JV has committed to 30% SBE participation in the design and construction of the lease space.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/21/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Enter into a Concessions Lease Agreement – Next Generation Management, Inc.

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approval to enter into Lease Agreement 011885 and 011886 with Next Generation Management, Inc., dba Wetzel's Pretzels and Ampersand in Terminal F.

BACKGROUND:

- Next Generation Management, Inc. will enter into Lease Agreements 011885 dba Wetzel's Pretzels and 011886 dba Ampersand Coffee.
- Wetzel's Pretzels offers a variety of pretzels, all-beef Wetzel Dogs, and flavored lemonades.
 - The minimum annual guarantee shall be \$190,000.
 - Percent rent is set at 18% for the sale of food and beverages, while all other percent rent is set at 14%.
 - The term is Twelve (12) years.
- Ampersand Coffee, a Fort Worth coffee brand, located in Terminal F, Gate F17, via a Sublease with AMPM Hospitality LLC
 - The minimum annual guarantee shall be \$117,753.
 - Percent rent is set at 18% for the sale of food and beverages, while all other percent rent is set at 14%.
 - The term is Twelve (12) years.
- Next Generation Management, Inc. was awarded a three-store package. Locations include Raising Cane in Terminal B, Ampersand and Wetzel's Pretzels in Terminal F.
- This action supports the Board's Concessions Policy, 2.2.1 Direct Negotiation and the criteria within the Direct Negotiation.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC participation must be 100%. The SBE goal for design and construction is 30%.
- Next Generation Management Inc. is a Small Business Enterprise Concessions firm and has committed to 100% SBEC participation on both locations.
- Next Generation Management Inc. will operate the Wetzel Pretzel location and its self-performance will count toward the 100%.
- Next Generation Management Inc. has subleased the Ampersand Coffee location to AMPM Hospitality, Inc. AMPM Hospitality, Inc. is SBEC certified and its self-performance will count toward the 100%.
- Next Generation Management Inc. has committed to 30% SBE participation in the design and construction of each location.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Enter into a Concessions Lease Agreement – Next Generation Management, Inc.

Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/20/2026
Approved - 5/21/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

Enter into a Concessions Lease Agreement – Next Generation Management, Inc.

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Enter into a Concessions Lease Agreement – Gideon Toal Management Services, LLC

Department: Concessions

Amount:

Revised Amount:

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approval to enter into Lease Agreement 011917 with Gideon Toal Management Services, LLC, dba The Bridge in Terminal F.

BACKGROUND:

- This social entrepreneurship, will partner with The Bridge Homeless Recovery Center and UpSpire, which provide gainful employment. Up to 5% of their sales will support these two organizations.
- The minimum annual guarantee shall be \$170,128.
- Percent rent is set at 17% for the sale of food and nonalcoholic beverages, news/convenience, and specialty retail. All other percent rent is set at 11%.
- The term will be for Ten (10) years.
- This action supports the Board’s Concessions Policy, 2.2.1 Direct Negotiation and the criteria within the Direct Negotiation.

BUSINESS DEVELOPMENT INFORMATION:

- The annual goal for the Board's Small Business Enterprise Concessions (SBEC) Program is 31%.
- In accordance with the Board's SBEC Program, the SBEC participation must be 100%. The SBE goal for design and construction is 30%.
- Gideon Toal Management Services is a certified Small Business Enterprise Concession firm and its self-performance will count toward the 100%.
- Gideon Toal Management Services has committed to 30% SBE participation in the design and construction of the lease space.

ADDITIONAL INFORMATION:

Fund	Project Number	External Funding Source
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Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/21/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Enter into a Concessions Lease Agreement – Gideon Toal Management Services, LLC

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Pricing Evaluation Services

Department: Concessions

Amount: \$579,040.00

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract PA2032 Pricing Evaluation Services with Customer Service Experts, Inc. dba CXE, Inc. of Oakland, Maryland in an amount not to exceed \$579,040 for the five-year term of the contract with a start date of June 2026, and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- The contract monitors and compares product pricing, using street pricing within a 20-mile radius as a benchmark.
- The program includes four quarterly audits and one annual audit completed before April 1 each year to ensure pricing compliance, consistency, and transparency, while supporting overall operational standards and enhancing the passenger experience.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 15%.
- CXE, Inc. has committed to achieving SBE participation utilizing The Barber Shop Marketing (15%).

ADDITIONAL INFORMATION:

- The submission was evaluated based on criteria outlined in the solicitation.
- Customer Service Experts, Inc. dba CXE, Inc. of Oakland, Maryland submitted the responsive proposal on or before the due date of March 17, 2026.

Fund	Project Number	External Funding Source
Concessions Marketing Fund		

Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/21/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Mystery Shopper Services

Department: Concessions

Amount: \$3,829,725.76

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract PA2031 for Mystery Shopper Services with Customer Services Experts, Inc. dba CXE, Inc. of Oakland, Maryland in an amount not to exceed \$3,829,725.76, for the five-year term of the contract with a start date of June 2026, and that the Chief Executive Officer or designee is authorized to execute said contract.

BACKGROUND:

- As the result of a Request for Proposal (RFP), Customer Service Expert, Inc. (CXE Inc.) of Annapolis was awarded a 5-year contract, with services anticipated to begin by the end of June 2026. The contract provides PA2031 Mystery Shop Services to evaluate customer service, product quality, and overall passenger experience across all terminal Concessions, rental cars, and lounges.
- Each airport concession location participating in the marketing fund receives 18 mystery shops per year, conducted in alignment with the requirements outlined in the concessions lease.
- They are primarily designed as routine operational “check-ins” to validate consistency in service standards across different shifts, days, and customer touchpoints.
- It supports operational excellence through ongoing evaluations and performance tracking, while enhancing the employee experience through training and recognition programs that reward outstanding frontline performance.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board’s SBE Program, the SBE goal for this contract is 20%.
- CXE, Inc. has committed to achieving SBE participation utilizing The Barber Shop Marketing (20%).

ADDITIONAL INFORMATION:

- The submissions were evaluated based on criteria outlined in the solicitation.
- Two proposals were received on or before the due date of March 3, 2026.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Zenola Campbell, Vice President - Concessions	Approved - 5/20/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/21/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Mystery Shopper Services

Official Board Action - Action

Resolution No.:

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Reimbursement Agreement with Customs and Border Protection

Department: Customer Experience

Amount: \$902,709.30

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to enter into a Reimbursement Agreement with Customs and Border Protection for reimbursement of certain costs related to equipment and installation required for the performance of the Federal Inspection Service (FIS) facility located in Terminal D, in an amount not to exceed \$902,709.30.

BACKGROUND:

- The Airport and Customs and Border Protection (CBP) entered into an on-airport lease, effective January 1, 2019, for space and services needed to provide federal inspection services at DFW Airport.
- This action will provide the purchase, installation, and maintenance of technology infrastructure upgrades for end-of life data and networking equipment in the Customs and Border Protection area, including more than 125 uninterruptible power supply (UPS) units, cables, switches, modules, and indoor access points.
- The Airport's lease responsibilities include reimbursement to CBP for these costs.

BUSINESS DEVELOPMENT INFORMATION:

- Not subject to the Board's Business Development Program Policies. (Reimbursement to Federal Agency)

ADDITIONAL INFORMATION:

- All multi-year equipment maintenance and related cost commitments by the Airport are subject to annual funding by the Airport Board, and annual budget approval by the City Councils of Dallas and Fort Worth.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Sharon McCloskey, Vice President - Customer Experience
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/19/2026
Approved - 5/21/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: OneDFW and Customer Experience Events

Department: Customer Experience

Amount: \$1,450,450.00

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve contract PA2050 OneDFW and Customer Experience Events with 16x9 Inc of Oakville, Ontario in an amount not to exceed \$1,450,450 for the five-year term of the contract with a start date of August 2026, and that the Chief Executive Office or designee is authorized to execute said contract.

BACKGROUND:

- This replacement contract will support #OneDFW employee activations and customer-facing events at the terminals.
- Services include development and execution of programs such as live music and employee appreciation events, as well as coordination of resources, vendors, and on-site event management.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 20%.
- 16X9 Inc has committed to achieving SBE participation utilizing The Aviation Planning Group of Fort Worth, TX (20%).

ADDITIONAL INFORMATION:

- The submissions were evaluated based on criteria outlined in the solicitation.
- Nine proposals were received on or before the due date of March 23, 2026, with two non-responsive submissions.

Fund	Project Number	External Funding Source
Operating Fund		

Attachments: None

Approvals

Sharon McCloskey, Vice President - Customer Experience
Tracy Barker, Vice President - Procurement and Materials Management
Tamela Burks Lee, Vice President - Business Development
Abel Palacios, Vice President - Finance
Elaine Rodriguez, General Counsel - Legal
Christopher McLaughlin, Chief Executive Officer

Approved - 5/19/2026
Approved - 5/20/2026
Approved - 5/21/2026
Approved - 5/21/2026
Approved - 5/21/2026
New -

**Dallas Fort Worth International Airport Board
Official Board Action / Resolution**

Date: June 4, 2026

**Revenue Management and
Customer Experience
Committee**

Resolution No.:

Subject: Consolidated Bussing Services

Department: Transportation Business Unit

Amount: \$627,393,146.16

Revised Amount: \$0.00

BE IT RESOLVED BY THE DALLAS FORT WORTH INTERNATIONAL AIRPORT BOARD

Approve to execute contract no. PA2028, for Consolidated Bussing Services with LAZ Parking Texas, LLC of Dallas, Texas, for the initial five-year contract amount of \$319,293,666.10, and two, two-year options in the amount of \$308,099,480.06, for a total estimated contract amount of \$627,393,146.16, with a start date of October 2026; and the Chief Executive Officer or designee is authorized to exercise option years at the Airport's discretion and execute said contract.

BACKGROUND:

- This action aligns with the Fleet Optimization Plan, which identified the consolidation, standardization, and optimization of landside bus operations as a key initiative to create a more integrated and flexible operating model.
- This approach is intended to improve service consistency, enhance operational efficiency, and maximize the utilization and cross-functional deployment of fleet and personnel resources across all bus services.
- The contract will consolidate five existing contracts.

BUSINESS DEVELOPMENT INFORMATION:

- In accordance with the Board's SBE Program, the SBE goal for this contract is 10%.
- LAZ Parking Texas, LLC has committed to achieving 12% SBE participation utilizing BridgeWork Partners, LLC (3.8%) and Global Parking System, Inc. (8.5%).

ADDITIONAL INFORMATION:

- The submissions were evaluated based on criteria outlined in the solicitation.
- Four proposals were received on or before the due date of February 20, 2026.

Fund	Project Number	External Funding Source
Various		

Attachments: None

Approvals

Dean Ahmad, Vice President - Transportation Business Unit	Approved - 5/19/2026
Tracy Barker, Vice President - Procurement and Materials Management	Approved - 5/20/2026
Tamela Burks Lee, Vice President - Business Development	Approved - 5/21/2026
Abel Palacios, Vice President - Finance	Approved - 5/21/2026
Elaine Rodriguez, General Counsel - Legal	Approved - 5/21/2026
Christopher McLaughlin, Chief Executive Officer	New -

Consolidated Bussing Services

Official Board Action - Action

Resolution No.: